



香港調解資歷評審協會有限公司  
Hong Kong Mediation Accreditation  
Association Limited

Mr. JACKY T. K. LAI

B.Soc.Sc.(HKU), MBA (CUHK), LLB (MMU), LLM (HKU)

Counsel Chambers

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Kong.

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Fluent in Cantonese, Mandarin and English



Photo

#### Mediation Experiences

Mediator or Mediation Advocate in over 750 cases of all types.

FHKI Arb, MCI Arb, Panel Mediator of eBRAM, HKMAAL, HKIAC, HKMC, FDRC, CI Arb, CEPA, HKCIB, MHJMC, IDRRMI, IPDRA, CMA, TQUK, HKAS, HKEMC and HKMSL panels etc.

For disputes over Lehman Brothers Basket Equity Linked Note (ELN) with alleged negligence on client risk factors, undue influence, misrepresentation, mistake, negligent misstatement and unconscionable contract, etc.

For commercial disputes between supplier and chain shop purchaser over laboratory tests, quality, delay and payment.

For disputes between buyer and manufacturer of franchised goods sold and delivered.

For contractual disputes between parties of previously trusting relationship.

For personal injuries actions concerning marine accidents, industrial accidents, traffic accidents and disputes concerned.

For disputes over redevelopment of a plot of land regarding an application under Land (Compulsory Sale for Redevelopment) Ordinance over EUV / RDV apportionment

For disputes over fatal accidents



For actions involving liquidation of listed companies, tracing of transfer of monies involving shares, loans, security documents, mortgages, guarantees and indemnity with third party liabilities amounting to hundreds of millions of dollars

For construction disputes involving building safety, alleged negligence and neighbour relationship

For construction disputes with alleged substantial delay and substandard workmanship

For intellectual property infringement disputes involving trademarks, patents, & disputes over industrial designs and copyrights

For admiralty actions.

For real property sale and purchase disputes

For tenancy and sub-tenancy disputes with a lot of sub-tenants

For building management and community disputes resolution through mediation.

For Employment disputes with unfair dismissal in issue

For Employee Compensation cases

For Matrimonial Disputes over custody, care and control, residence, visitation, education arrangement, maintenance, assets and liabilities, joint responsibility of childcare

For disputes involving alleged legal professional negligence

For disputes involving Parties who have no insurance cover

For disputes among partners and shareholders

For disputes over wills and probate matters and over Partition Ordinance



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For leaders of a church's religious groups and sects

For personnel and administrative matters of a non-profit making society

For Adverse Possession cases

For Financial Institutions and debtors disputes

HKIAC Users' Council member since 2009

Member of the HKIAC General Mediation Interest Group (GIG) since 2009

HKMAAL Panel of General and Family Mediators since 2 April 2013

Vice-Chairman of the HKIAC Family Mediation Interest Group (FMIG) 2010 – 2011,  
2013-2014

Person-in-charge, Building Management Sub-Group, HKIAC General Mediation Interest  
Group (GIG) 2010 /2011

Person-in-charge, Labour and Employment Mediation Sub-Group, HKIAC General  
Mediation Interest Group (GIG) 2011/ 2012, 2012/2013, 2013/2014

Mediator for financial disputes resolution, with Certificates from Hong Kong Institute of  
Bankers & Hong Kong Securities Institute.

Mediator under the Land (Compulsory Sale for Redevelopment) Ordinance Pilot Mediation  
Scheme

Member of the HKIAC Domain Name Resolution Panel

Accredited Building Management Mediator, Lands Tribunal



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Mediator for disputes referred from Joint Mediation Helpline Office Ltd (JMHO) and Bar Association

Teaching Positions

Assistant Head Trainer for HKMAAL Accredited Mediation Course 40 Hours organised by HKPMA, six times since November 2017

Assistant Head Trainer for HKMAAL Accredited Mediation Course 40 Hours to be organised by HKIAC's Hong Kong Mediation Council, starting October 2021

Head Trainer and Chief Assessor for TQUK / Ofqual certification courses Level 3 Mediation Course 40 Hours since 2018

Part-Time Lecturer for CityU SCOPE School of Law for Legal Courses and Mediation Courses since June 2021

Visiting Lecturer for HKU School of Law LLB Full-Time Curriculum, since 2014

Visiting Lecturer for HKMAAC General and Family Mediation Courses and CPD courses, since 2013

Mediation, Negotiation and Persuasion Training Workshop to Hong Chi Association by Professional Mediation Association (PMA) at Science Park on 17 July 2015

PMA Mediation Accreditation Class (40-hour) in July 2015, assistant trainer and coach  
Coach for Mr. David Newton's mediation class by Accord Group Australia at HKU Centennial Campus for LLM Arb & ADR students, October 2015

Macau University of Science and Technology (澳門科技大學) Mediation and Negotiation Class by HKPMA, for academics in August 2015 and for civil servants in October 2015

"Mediation and ADR: Practitioner's Perspectives (MAPP)" CPD 3.0 course for SAMLAW on 25 October 2014 at CGCC, Central.



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Guest Speaker on Presentation Skills Workshop for Regeneration Society on 11 October 2014 in Chai Wan

Guest Lecturer for Faculty of Law on the Mediation and ADR Course at Wang Gungwu Lecture Theatre, 16 September 2014

Speaker on Building Management Mediation (Law Society CPD 3.0) Course for Professional Company Limited at Chinese Club Building, 19 September 2014

Lecturer for PEAK Institute, Vocational Training Council on Mediation courses.

Lecturer for CPD Seminars on Mediation, Negotiation and Conflict Resolution (“MNC Course”) for Institute of Certified Management Accountants (CMA) Australia.

Lecturer on Criminal Law and Administrative Law at Open University

Tutor for Mediation and Negotiation (M&N) class with course leader Mr. Michael Beckett, Postgraduate Certificate in Laws (PCLL), School of Law, CityU

Speaker of Mediation & Negotiation seminar for AWAHK and CIMA on 28 April 2014

Speaker on Negotiation Skills for the Certificate Course on Advanced Interpersonal Skills in Medicine jointly organized by the Federation of Medical Societies of Hong Kong (FMSHK) & Hong Kong Society for Emergency Medicine and Surgery (HKSEMS)

Lecturer for Advanced Mediation Skills course by YMCA College of Careers and Hong Kong Mediation Services Limited (HKMSL).

Speaker to Retail Industry Senior and Middle Managers on “Effective Mediation in Employment and Labour Disputes” co-organized by Hong Kong Retail Management Association and Hong Kong Mediation Council

Speaker for Mediation Promotion Seminars by YMCA College of Careers.



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Mentor for practicing and promising mediators as co-mediators of mine from various professions: lawyers, academics, company directors, designers, consultants, negotiators, teachers, accountants, medical doctor and investment banker to share experiences *in situ*.

Mediation Coach for Family Mediation Workshop at Craigengower Cricket Club by Madam Robyn Hooworth and Dr. Helena Yuen, September 2014

Mediation Coach on Accreditation Course for Baptist University and Conflict Resolution Centre by Dr. Helena SY Yuen, Founding Chairperson

Mediation Coach on Accreditation Course for Hong Kong Shue Yan University by Dr. Helena SY Yuen

Mediation Coach on Accreditation Course at the University of Hong Kong (HKU) Family Institute by Dr. Helena SY Yuen

Mediation Coach on Accreditation Course at Hong Kong Federation of Women's T.S. Kwok Service Centre, Lockhart Road, Wanchai by Dr. Helena SY Yuen

Mediation Coach for Academy of Law's Mediation Accreditation Courses by Law Society of Hong Kong's Chief Trainer Madam Robyn Hooworth

Mediation Coach for Prof. Nadja Alexander's Mediation course at City University of Hong Kong

Mediation Coach for the Institute for Conflict Engagement at Hong Kong Shue Yan University for Director Prof. Nadja Alexander

Mediation Coach for IICER's Mediation Accreditation Training.

Full Scholarship granted for the Certificate Curriculum in International Business Negotiation By School of Law, Hamline University and The International Institute for Conflict Engagement & Resolution (IICER).

Mediation Coach for PMA Accredited Mediation Course

Mediation Coach for ICC ADR Mooters from HKU and CityU.



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Mentor for Mediators, Hong Kong Mediation Services Limited (HKMSL)  
Author of Mediation Skills CPD Seminar syllabus for IPEM (Institute of Professional and Executive Management) / CMA Australia / HKMSL

Visiting Lecturer, Centre for Professional and Business English (CPBE) of Hong Kong Polytechnic University (PolyU) – Legal Workshop: Analysis on genre and legal correspondence, mediation and ADR.

Speaker of a Mediation Seminar organized by Hong Kong Retail Management Association and Hong Kong Mediation Council at Causeway Bay, Sep 2012

Speaker and role-player of a Seminar organized by GIG for Law School students at HKU, Nov 2012

Lecturer on Mediation, Negotiation and Contracts seminar for chain-stores Managers of local Health Food Herbal Tea corporation, Nov 2012

Speaker of the Dramatic Mediation Workshop with Synergy Advanced Toastmasters Club and the Toastmasters community at FYG Complex, Quarry Bay

Author of Dispute Resolution by Mediation cases for teaching and examination purposes

Speaker on Settlement Agreement Drafting Skills

Assessor, Mediation and Negotiation curriculum for PCLL students, CityU

Settlement and Preparation of syllabuses of mediation courses

#### Public Talks on Mediation

Guest Lecturer for HKU LLB students at Large Moot Court, Centennial Campus on 28 October 2015

Healthcare Mediation class for doctors, nurses and healthcare professional for HKEMS, twice a year



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Speaker on Practical Mediation for Civil Servants, Bank Managers, School Principals, Teachers and Students, Rotary Clubs, Police Inspectors and Officers, Lawyers, Mediators, Financial Analysts, Toastmasters and other Institutions

Mediation and ADR Seminar for Mainland Judicial Officers, Government Officials and Mediators organized by PEAK Institute, VTC

Series of Four Seminars on Mediation and Negotiation to Building Management Companies like Jones Lang Lasalle, Hong Yip, Well Born and Citybase, etc. Sep 2011

Mediation Seminar “Why Mediate?” open to public by Synergy TMC on 4 May 2013 at 25/F., HKFYG Tower, North Point

Speaker for the Mediation Seminar of Academy of Law & Law Society “Who has the Edge?” a CPD course, on 28 May 2013

Mediation and HR Seminar for Modern Education (HK-Listed Education Institution) on 30 Jan 2015

Lecturer for the Certificate Healthcare Mediation Course for medical practitioners organized by Hong Kong Federation of Medical Societies (FMSHK) (Dec 2013 & April 2014 & Jan 2015)

Host for Mr David Newton’s talk on How to Encourage Parties to Acknowledge Each Other on 24 March 2015, HKIAC

As Lecturer for Mediation and Negotiation Training Courses given to Senior Civil Servants at Macau University for Science and Technology organized by Hong Kong Professional Mediation Association (HKPMA) 2014-2016

Speaker on Trade Descriptions Ordinance and Cases Sharing for The Cosmetic & Perfumery Association of Hong Kong Ltd. held at Hong Kong Cultural Centre, TST, on 26 November 2016



Other Relevant Experiences

Guest Speaker for the Law Society of Westminster School, Little Dean's Yard, Westminster London SW1P 3PF on ADR case experience sharing, Spring 2015

External Academic Advisor (EAA) for CityU SCOPE and HKMAAC Mediation Class to gauge and review the students' assessments and to advise on the curricula

FDRC CPD Training : Arbitration Workshop on 29 October 2014 at FDRC by Prof. Leung Hing Fung and Gary Soo, Esq.

Medical Negligence Seminar by Mr Tony Allen at HKIAC on 27 October 2014

Judge for the International ADR Mooting Competition 2014 organized by School of Law, the City University of Hong Kong, July-August 2014

Certificate for REAL JUSTICE – Restorative Conferencing Facilitator Training by Centre for Restoration of Human Relationships, 9<sup>th</sup> August 2014

Panel Mediator for Water Leakage Mediation Centre under the Community & Construction Professionals Development Centre, since 10<sup>th</sup> September 2014

As advocate in Mediation ordered by the Hon. Justice Chu for disputes over land and property entitlements. As advocate for Mediation between disgruntled landlords and tenants. As advocate for Mediation among multi-parties over disputes involving hundreds of millions of dollars, international liquidation and tracing conducted by Rinsky Yuen, SC. Negotiation - CAAC course on negotiation, City University of Hong Kong, April 2007 by Mr. Norris Yang.

Online Dispute Resolution Two-Day Workshop, the University of Hong Kong, December 2007

HKIAC Accreditation as General Mediator (2009)

HKIAC Accreditation as Family Mediator (2012)

LLM, HKU - auditing courses for ADR, Mediation and Arbitration curriculum taught by Professor Katherine Lynch and Mr. Philip Yang, et al; Course by Michel Kallipetis, QC and Bill Marsh on Mediation. Accord Group Mediation courses by David Newton and Sally Browning

HKMAAL Panels of General and Family Mediator (2013, since inception)

Family Mediation Training Course (Basic and Advanced: 64 hours) by Hong Kong Catholic Marriage Advisory Council (HKCMAC) in Feb / March 2011

Family Mediation live supervision cases as supervisee provided by Hong Kong Catholic Marriage Advisory Council (HKCMAC) and Hong Kong Family Welfare Society (HKFWS) in 2011

Symposium/Seminars - Held and assisted seminars on mediation for the lecturer at CUHK, DAB Headquarter, St. Paul's Hospital, and Labour Department to promote mediation.

Workshop on Time-limited Mediation on Financial Disputes Resolution and sharing of the British experiences on this topic by Mr. Danny McFadden, Director of the Centre for Effective Dispute Resolution (CEDR)

Victim-Offender Mediation (VOM) on 3 October 2014 by Mr. Martin McMillan, Ms. Maryann Hearn from Australia and Ms. Lee Koon Mei May from Project Concord, Methodist Centre, Hong Kong at HKIAC

Sessions of Mediation Promotion Work / Articles write-ups / Convenor of GIG, HKIAC & FMIG, HKIAC

Convenor of Professional Development and Founding Member of Alumni Association of HKU Master of Laws in Arbitration & Dispute Resolution Alumni Association (HKU LLM in Arb & DR Alumni Association)

Moderator and/or administrative officer of Seminars by HH CK Chan, HH KW Wong, HH Sharon Melloy on Joint Responsibility and Family Mediation and co-mediation; mediation

from the Judge's perspectives; presentation of cases in Hong Kong and Australian contexts

Member of the Accord Group Alumni Organization of Mediation courses

HKIAC Domain Name Resolution Dispute Seminar by Mr Edmon Chung, CEO DotAsia, Ms Pam Little, Senior Director of ICANN, the Hon. Neil Brown QC, Panelist ADNDRC et al

Moderator for Mediation Talk at HKIAC by Ms Shanna Quinn (on Family Mediation) and for Mediation Talk at HKIAC by Dr. Helena Yuen (on Buddhist Mediation)

Moderator for the Talk at HKIAC by Dr. Anita C. Leung on Parental Alienation Syndrome (PAS) 18 Feb 2014

Hong Kong Construction Arbitration Centre (HKCAC) and Hong Kong Construction Mediation Centre (HKCMC) Specialization Series CPD Seminar on "Practical Completion" on Construction Arbitration and Mediation participant (5 May 2012)

Mediate First Conference at Hong Kong Convention and Exhibition Centre participant (11-12 May 2012)

International Arbitration and Mediation Summit 2012 by CCH (a Wolters Kluwer business) Executive Events at Hyatt Regency Hong Kong (7-8 June 2012)

Panel Mediator of Hong Kong Mediation and Arbitration Centre (HKMAAC) since September 2012

Honorary Advisor of the Certified Management Accountants (CMA) since April 2012  
Civil Justice Reform Training – Joint General Seminar Training "CJR Update" by CJ, Bharwaney J, Master Ng, Prof Anselmo Reyes, Mr Raymond Leung and Mr Mark Reeves et al, Dec 2012

Advanced Mediation Workshop on FDRC Panel Mediators and Arbitrators by Madam Robyn Hooworth, 13 July 2013

HKMAAL whole-day Assessor Training Course on 2 November 2013 by Mr. Danny McFadden (CEDR), Ms. Robyn Hooworth (Law Society), Mr. H F Leung (HKBA) and Mr. Francis Law Wai Hung (HKMC)

Environmental Conflicts and Resolution Conference and Talks by Prof. Kathleen Wallace, jointly organized by HKU LLM (ADR Program and Ocean Recovery Alliance), April 2013

Copyright works “secondary creation” seminar by Winnie Tam, SC at HKU, April 2013

Public Dispute Resolution seminar by Jat Sew-Tong, SC JP, Chairman of IPCC and Minimum Wage Commission, at HKU, April 2013

Victim-Offender Mediation (VOM) and Restorative Justice Talk organized by HKU Arb&ADR LLM Alumni Association on 15 April 2014

Participation in Mediation Week on 20-21 March 2014 at HKCEC, 3<sup>rd</sup> AMA Conference on 3 April 2014 at Sheraton Hotel TST, Seminar on Mediation Ordinance and launching of her new book by Prof. Nadja Alexander at HKIAC 24 March 2014, etc.

Mediation Advocacy Lecture, by Michel Kallepetis QC FCIArb on 13 November 2014, Centennial Campus, HKU

Senior Leaders Programme led by Mr Robin Christian Canete, John Clements Consultants Inc., Harvard Business Publishing Team and Professor Joel Schapero, on 14 November 2014

Lecture on Maritime Disputes Resolution by HKCEC at SME Centre, HKCEC, 1 Expo Drive on 19 November 2014

CityU DEC Mediation Symposium - Discovery-Enriched Curriculum (DEC) in Action – by School of Law CityU on 20 November 2014

HKMAAL Mediation Accreditation Class Coaching (November / December 2014) by HKPMA William Kong and Lawrence Li at 14/F On Lok Yuen Building, 25 Des Voeux Road Central



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Talk on Persuasion for Hong Kong Speakers' Bureau (HKSBB) on 1 December 2014

“How to Handle Emotions” Talk by Ms Yuen Sze Sze on 15 December 2014

“Mental Health First Aid” Lecture by Mr Wong Ting Yim Vincent of MHAHK &  
Organized by FMIG on 16 December 2014

Judge, Guest Speaker and Evaluator, for Police Debate and Speech Club (PDSC), Hong  
Kong Police Force.

Championships and Awards in public speaking contests, Speakers of workshops and  
seminars for Toastmasters International Hong Kong

Attended the Advanced Mediation MasterClass Hong Kong by Professor Lawrence Boulle  
and Madame Robyn Hooworth at HKIAC on 23 & 25 January 2015

Conducted the Mediation for Personal Injuries & Employee Compensation Claims  
Disputes CPD Course (LSHK, HKIAC and HKMAAL CPD 3.0) for Protectional Company  
and Kornerstone Training Institute on 27 January 2015

Conducted Mediation CPD Course for Academy of Law, Law Society (LSHK, HKIAC and  
HKMAAL CPD 1.5) on 16 April 2015 specifically on Building Management

Conducted Mediation and ADR CPD Course (LSHK, HKIAC and HKMAAL CPD 3.0) on  
2 May 2015

Area of Practice

Civil and Criminal Litigation,  
Mediation  
Arbitration (CN Domain)

Dispute Resolution Training and Experiences (Arbitration)

Two-Day Commercial Arbitration Workshop by Professor Anselmo Reyes, Lexis-Nexis  
13<sup>th</sup> & 14<sup>th</sup> December 2013



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Arbitration Training and Arbitral Award Delivery in the form of a mock Arbitration on an Intellectual Property Injunction (the “Firmssoft v. Wifitek” case) at HKIAC on 19 March 2013 by Alex Charlton, QC, Matthew Lavy and Thomas Crangle

CIArb Entry Course in May 2009 by CIArb (East Asia Branch)

Acted as a sole panelist in CN Domain Name Dispute Case no. DCN-1100447

Intensive Arbitration Workshop by Professor Anselmo Reyes on 18 to 19 April 2015 by Lexis-Nexis

Sports Arbitration Seminar by Mr Rui Botica Santos, CAS, organized by HKIArb and Privacy Commissioner’s Office. 8 Nov., 2016

Fellowship of HKIArb (FHKIArb)

#### Voluntary Service

Honorary Secretary, Convenor of the Publicity Committee, Hong Kong Mediation Council of HKIAC, starting July 2021

As Mediator Mentor for HKU Team in practices prior to ICC Mediation Advocacy Contest held in Paris, France, in February 2010 and 2011

As a pro bono BMMCO Mediator for Landlord and Tenant Disputes of interest

Sponsor, HKUST MBA Toastmasters Club

Advisor, Centraler Toastmasters Club

Area K1 Governor, Toastmasters International District 85 (2010-2011)

As Advocacy Course Mentor for CUHK PCLL Class, 2010 and 2011



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As Trainer and Coach for CityU School of Law Team for the CityU-Columbia Law School International ADR Moot, 2011

Committee Member, SAMLAW Hong Kong since 2012

Workshop Leader, Presidents' Night for Governors and Presidents of Hong Kong and Macau Toastmasters, Feb 2013

Workshop Leader for Drama and Humorous Speaking of International College Hong Kong (ICHK an IB School), 5 March 2013

Letter-writing Service - replying letters from school-children and teenagers by ELCHK

Community Lawyer for the Pilot Scheme to Provide Legal Advice for Litigants in Person (LIPs Service), LG217 High Court, since 18 March 2013

Member, The New Medico-Legal Society at SPO's Mess, Police Headquarter

Adjudicator of English Public Speaking Contests 2012-2015 organized by the Hong Kong Federation of Youth Groups, Standard Chartered HK and ESUHK.

Vice Chairman of Legal Division and Hon. Advisor for CMA Australia

Convenor, Mediation & ADR Committee, SAMLAW 2015-2016

Chairman, Owner's Committee, The Belcher's, Pokfulam Road (2008 – 2010)

8 September 2021